

## **BE AWARE OF SCAM WEBSITES OR FACEBOOK GROUPS**

Dear Valued Customers,

We **do not** have any branch offices in India or elsewhere. We are an Australian-based organization and have our head office based in Victoria.

**Please note all our services and transactions are conducted through our official channels only, and we don't offer any guarantees or fees after visa services.**

Our office will never call you to initiate a client interaction, nor we do any marketing calls. We strongly advise you to call / contact us on the phone number or email mentioned on our official website.

Your safety and security are of paramount importance to us. We have recently become aware of fraudulent business names and websites that closely resemble our own, using similar names or logos to deceive innocent individuals seeking visa and immigration services. We want to ensure that you are well informed and protected from falling victim to these scams.

We want to alert you to a concerning issue: individuals or entities may attempt to deceive you by impersonating our business. It's important to understand that we will not be responsible for any losses incurred through such imitation scams.

### **Key Points to Remember:**

**Imitation Scams:** Scammers may go to great lengths to imitate our business, including replicating our branding, website design, and even using similar names. They might contact you through various means, such as email, phone calls, or social media, to gain your trust.

**We Are Not Liable:** Please be aware that we will not be held responsible for any financial or personal losses resulting from interactions with these imitation entities.

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### **How to Recognize a Scam:**

**Check the Web Address:** Carefully examine the website's URL before engaging with it. Scammers often create websites with slightly altered or similar names to established and trusted organizations.

**Verify Authenticity:** Ensure that the website you are visiting is indeed operated by us. Look for our official logo, contact information, and a secure connection (https://) in the web address.

**Guard Your Personal Information:** Be extremely cautious about sharing sensitive information such as passport details, financial data, or any personal information with websites that seem

suspicious. Legitimate visa and immigration services will never ask for such information without proper verification.

**Research Extensively:** Take the time to research any visa or immigration service provider thoroughly. Read reviews, check their credentials, and confirm their legitimacy through official government websites if necessary.

**What to Do if You Suspect a Scam:**

If you suspect that you have encountered a fraudulent website or have been a victim of visa fraud, here are the steps you should take:

**Cease Interaction:** Immediately stop any communication or transactions with the suspicious website or individuals involved.

**Report the Scam:** Report the fraudulent activity to your local authorities and the appropriate government agencies responsible for immigration and visa services. Additionally, you can report the scam to us so that we can take action.

**Monitor Your Accounts:** Keep a close eye on your financial accounts and credit report for any unusual or unauthorized activities.

**Our Commitment to Your Safety:**

We want to reassure you that our official website is designed with your safety in mind. Our team is dedicated to providing accurate and lawful visa and immigration services. We will never engage in deceptive or fraudulent practices, and we are committed to protecting your personal information.

We take your security seriously and employ robust measures to protect your data and transactions when interacting with our official channels. However, we cannot control or prevent malicious actors who attempt to deceive you through imitation.

Thank you for choosing us as your trusted visa and immigration service provider. Your trust means everything to us, and we are here to support you in your journey to secure a legitimate visa and immigration process.

If you have any concerns or questions about our services or encounter a website you suspect to be fraudulent, please do not hesitate to contact us. Your vigilance and awareness can help protect you and others from falling victim to visa fraud.

Stay safe, and let us guide you through a secure visa and immigration process.

Sincerely,

Team Global Visa Hub (Australia)